

*Community /
Family Services*

Children and Youth

Young Parents

People with Special Needs

Seniors



Catholic Charities Cares

Summary of Agency Services and Activities 2010

Catholic Charities of the Archdiocese of Toronto provides social services, leadership and advocacy for its member agencies and the people they serve. At its core is Catholic Social Teaching that focuses on the poor and marginalized, urging us all to build a just society and safeguard the dignity of every person.



**Catholic
Charities**

of the Archdiocese of Toronto

A Message from the President



The year 2010 has been a good year for Catholic Charities. The best way to describe the mood of the year was one of "change filled with hope".

We live in a fast changing world, in which there are many financial unknowns. We see governments with shifting priorities, and at the same time an increasing need among the more vulnerable of our society. We knew we must lead by example.

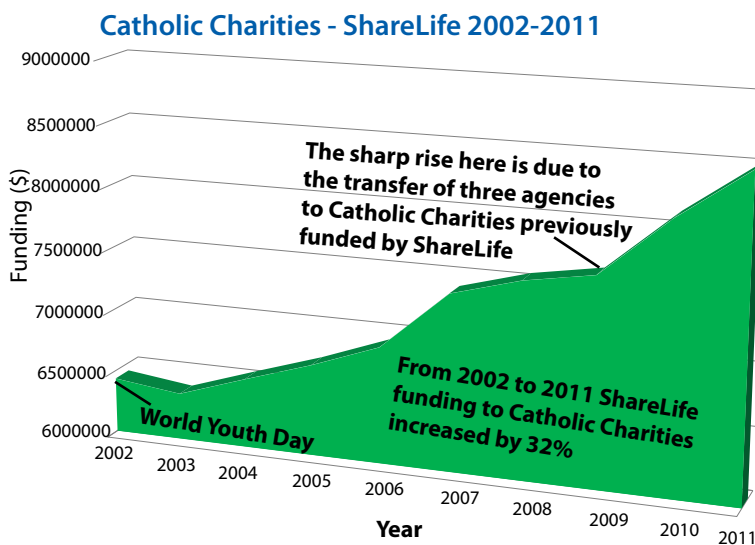
We are very proud of the accomplishments of Catholic Charities during the past year. We did a thorough revision of the membership review process for member agencies and a revised allocation process. We supported our member agencies to develop effective case statements to improve fund-raising. We submitted recommendations to the Ontario government on the budget. We continued to push for more action to end poverty and create more affordable housing. Working with these agencies, we are developing information to illustrate the social return on investment their programs provide.

What Catholic Charities has accomplished would not have been possible without the dedication and hard work of board members, volunteers and staff. All in their own way have helped make it all possible.

Looking to the future, we have already initiated an overall plan to celebrate our 100th year in 2013. As for the immediate future, what does it hold for us? Well, it will probably be more of the same.

So, stay tuned and enjoy the ride!

Larry Murray, President of Catholic Charities



From 2002 to 2011, Catholic Charities invested almost \$8.5 million from ShareLife in services provided by its member agencies and for grants to support families, individuals and groups. Funds have not kept pace with the need that grows sharply each year.

CATHOLIC FAMILY SERVICES PEEL-DUFFERIN

Managing conflict and moving forward

Newly separated and in her mid-40's, Mary* walked into the offices of Catholic Family Services of Peel-Dufferin (CFSPD), a Catholic Charities member agency, seeking support for her and teenage daughter, Julie. She said her ex-husband abused her, verbally and emotionally, and neglected their daughter.

Julie was experiencing distress during visits with her father and his new family. She was using substances to cope and Mary struggled with an illness made worse by the stress.

CFSPD's mission is to strengthen individual, family and community life consistent with Catholic social teaching and the inherent dignity of the human person and the sanctity of life.

With CFSPD counselling, Mary and Julie* learned how to communicate better, make time to share with each other and manage conflict. They developed the skills to calm themselves and reflect on their behaviour and attitudes toward each other.

** NAME CHANGED TO PROTECT CONFIDENTIALITY*

CATHOLIC CHARITIES

A Social Return on Investment

Catholic Charities' member agencies meet the growing need in our communities and invest in new and innovative ideas, bringing positive social return for everyone.

As the need grows in communities throughout Ontario, Catholic Charities' member agencies are finding new ways to meet those needs. Meeting those needs is a real investment in our communities with economic as well as social benefits.

Catholic Charities' agencies provide counselling assistance to families, help young parents, assist seniors, aid children and help youth in transition to a new and better life. They work with people who have special needs such as those who live with developmental disabilities and the deaf community.

In addition to the many social benefits, how do Catholic Charities' member agencies benefit our local and provincial economies? Let's listen to what Silent Voice Canada, a Catholic Charities member agency, tells us about their programs for deaf children, youth, adults and their families.

Their Settlement Program offers hearing impaired and deaf new immigrants information about daily life in Canada with the only deaf settlement worker in Canada. Among the things new immigrants learn is how to find a doctor to treat non-urgent medical needs rather than always go to a hospital emergency room. The cost to the community for an emergency room visit is about \$231, while the cost to Silent Voice is just \$111. While the social benefit is assumed, the economic benefit is often overlooked.

Social services create a positive social return on investment. They make life better for thousands of families and individuals but also truly benefit Ontario's economy by saving money. In these tough economic times, that's very good news.

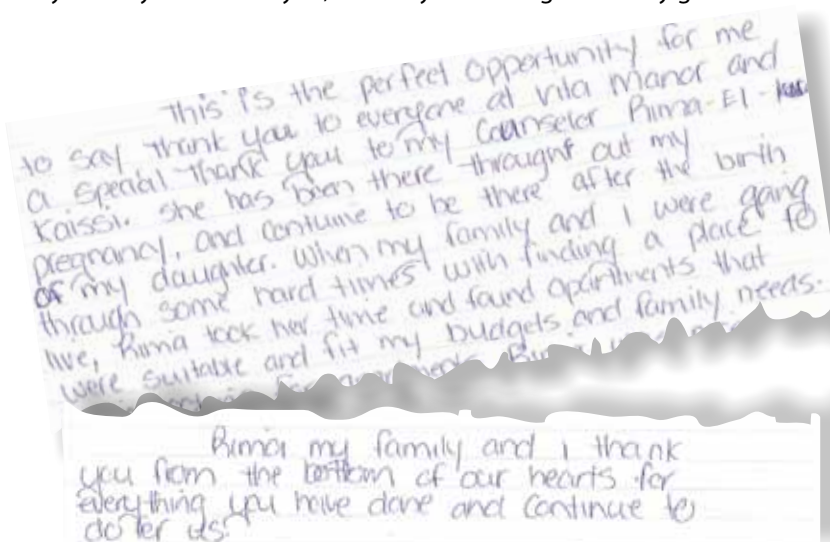
PROVIDENCE HEALTHCARE "It's all good - very good."

Basil* has come to think of the Cardinal Ambrozic Houses of Providence as his new home. His eyes light up when he shows off the photos of his sons and grandchildren, lovingly arranged on his wall, and he can't say enough about the quality of the meals, the entertainment, and the spiritual care.

The Houses of Providence are part of Providence Healthcare, a member agency of Catholic Charities. Funding from Catholic Charities ensures that spiritual and religious support can be offered to residents, including an on-site priest and chaplain for daily Mass and the Sacraments.

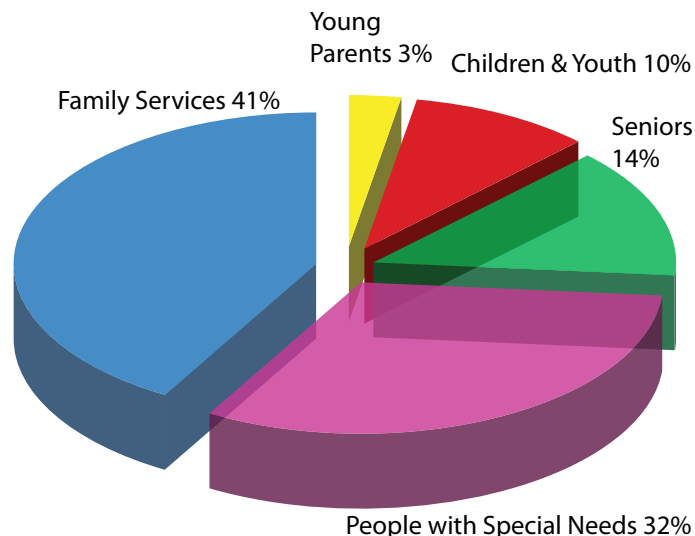
Providence's excellent long-term care grows out of an environment that encourages and supports best practices; a framework that identifies and improves the quality of care; and, a staff that has opportunities to learn more and be engaged in more meaningful ways.

Basil is comforted, knowing Mass is celebrated daily in a beautiful chapel right in the Houses. "The people here are wonderful," Basil says. "They care about you, and for you. It's all good - very good."



A YOUNG PARENT THANKS EVERYONE AT VITA CENTRE

How Catholic Charities Uses ShareLife Dollars Types of Services Provided in 2010



CHILDREN AT SILENT VOICE CAMP

ROSE OF SHARON

"I want to help people the way they helped me."

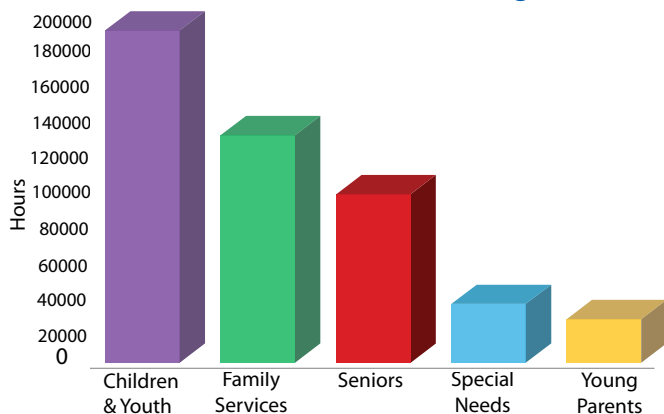
Here is what one young parent said about how she was helped by Rose of Sharon, a Catholic Charities member agency that offers support services and programs for young mothers in York Region.

It's hard enough to be a parent with all the demands of a newborn: sleepless nights, diaper changing, midnight feedings. Now imagine doing all that at sixteen, while going to school and working part time... **I did.**

As a teenager, I rebelled when my parents separated. It was tough. My mother drank and wasn't there for me emotionally. My father was my "rock"... more the parent; my mother more my friend. I felt so angry at everything. By fifteen, I was pregnant. At sixteen, I gave birth to my son. It was a scary time, but my son gave me a reason to do better in my life.

The love and support I found at Rose of Sharon gave me confidence to believe in myself and move forward. I'm married with another beautiful son. My husband and I started our own business. My relationship with my mother grows each day. I'm now at Seneca College, pursuing my dream of becoming a social worker to help people the way I've been helped!

Volunteer Hours 2010 / Member Agencies



In addition, over 3,225 volunteer hours were also contributed by the Board and Committee members of Catholic Charities!

Catholic Charities Member Agencies

How you can contact member agencies of Catholic Charities

COMMUNITY / FAMILY SERVICES

Catholic Community Services of York Region
T 905-770-7040 F 905-770-7064
T/F 1-800-263-2075
E ccsyr@ccsy.org W www.ccsyr.org

Catholic Cross-cultural Services
T 416-757-7010 F 416-757-7399
W www.cathcrosscultural.org

Catholic Family Services of Durham
T 905-725-3513 F 905-725-8377
T/F 1-877-282-8932
E info@cfsdurham.com
W www.cfsdurham.com

Catholic Family Services Peel-Dufferin
T 905-450-1608 T 905-897-1644
F 905-450-8902
E info@cfspd.com W www.cfspd.com

Catholic Family Services of Simcoe County
T 705-726-2503 F 705-726-2570
E info@cfssc.ca W www.cfssc.ca

Catholic Family Services of Toronto
T 416-921-1163 F 416-921-1579
E info@cfstoronto.com
W www.cfstoronto.com

Marguerite Bourgeoys Family Centre / FertilityCare Programme
T 416-465-2868 F 416-465-3538
E info@fertilitycare.ca
W www.fertilitycare.ca

Natural Family Planning Association
T 416-481-5465
E toronto@naturalplanning.ca
W www.naturalfamilyplanning.ca/toronto

PEOPLE WITH SPECIAL NEEDS

Carmelina's Home - Mater Dei ±
T 416-242-4207 F 416-242-4161
E carmelinashome@sympatico.ca
W www.carmelinashome.com

Mary Centre
T 416-630-5533 F 416-630-5702
E dconforti@marycentre.com
W www.marycentre.com

Our Place Community of Hope
T 416-598-2919 F 416-598-8912
E info@ourplacecommunityofhope.com
W www.ourplacecommunityofhope.com

Saint Elizabeth Health Care
T 905-940-9655 F 905-940-9934
E communications@saintelizabeth.com
W www.saintelizabeth.com

St. Bernadette's Family Resource Centre
T 416-654-9810 F 416-781-1632
E stbernadettesfrc@rogers.com
W www.stbernadettesfrc.org

St. Michael's Homes / Matt Talbot Houses
T 416-926-8267 F 416-926-8775
E info@stmichaelshomes.org
W www.stmichaelshomes.org

Silent Voice Canada
T 416-463-1104 F 416-778-1876
TTY 416-463-3928
E silent.voice@silentvoice.ca
W www.silentvoice.ca

SENIORS

Les Centres d'Accueil Héritage
T 416-365-3350 F 416-365-1533
E info@caheritage.org W www.caheritage.org

Loyola Arrupe Centre for Seniors
T 416-766-7977 F 416-766-9258
E programs@loyolaarrupecentre.com
W www.loyolaarrupecentre.com

Providence Healthcare
T 416-285-3666 F 416-285-3620
E info@providence.on.ca W www.providence.on.ca

Society of Sharing
T 416-413-0380 F 416-413-4814
E socofshare@attcanada.net
W www.societyofsharing.org

CHILDREN AND YOUTH

Catholic Children's Aid Society of Toronto
T 416-395-1500 F 416-395-0583
E pr@ccastoronto.on.ca
W www.ccas.toronto.on.ca

Catholic Settlement House Day Nursery
T 416-977-0254 F 416-977-8053
E cshdn@on.aibn.com

Covenant House Toronto ±
T 416-598-4898 F 416-204-7030
T-F 1-800-435-7308
E cino@covenanthouse.ca
W www.covenanthouse.ca

Sancta Maria House
T 416-925-7333 F 416-923-2541

*Camp Ozanam ♦
Society of St. Vincent de Paul
Toronto Central Council
T 416-364-5577 F 416-364-2055*

YOUNG PARENTS

Birthright International ±
T/F 1-800-550-4900
E info@birthright.org W www.birthright.org

Rosalie Hall
T 416-438-6880 F 416-438-2457
E info@rosaliehall.com W www.rosaliehall.com

Rose of Durham
T 905-432-3622 F 905-432-3974
E roseofdurham@roseofdurham.com
W www.roseofdurham.com

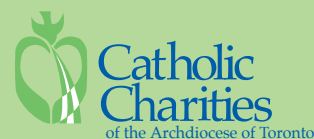
Rose of Sharon
T 905-853-5514 F 905-853-5949
E information@therose.ca W www.therose.ca

Vita Centre
T 905-502-7933 F 905-502-7868
E info@vitamanor.org W www.vitamanor.org

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♦ ASSOCIATED WITH CATHOLIC CHARITIES
♦ FUNDED BY CATHOLIC CHARITIES



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