

young parents

children
and youth



migrants,
refugees,
immigrants

communities
and families



seniors

people with
special needs



Catholic Charities Cares

Summary of Agency Services and Activities 2009

Catholic Charities of the Archdiocese of Toronto provides social services, leadership and advocacy for its member agencies and the people they serve. At its core is Catholic Social Teaching that focuses on the poor and marginalized, urging us all to build a just society and safeguard the dignity of every person.



Catholic
Charities
of the Archdiocese of Toronto

Catholic Charities - Member Agencies Provide Leadership, Services, Support

Catholic Charities of the Archdiocese of Toronto through its member agencies counsel families in crisis, assist people living with developmental disabilities, help guide youth in transition from a distressed past to a better future.

Catholic Charities' member agencies provide support, guidance, counselling and a host of other services, helping individuals and families in rural and urban communities. The services they provide improve the social and economic well-being of communities in Toronto, Peel, York and Durham regions as well as Dufferin and Simcoe counties.

A Message from the President

In 2009, there were encouraging signs that the fragile world economies, including Canada, were improving. However, in Canada as elsewhere, particular individuals and organizations were still feeling the effects of the worst economic downturn since the Great Depression.



Catholic Charities and its member agencies were not insulated from the economic downturn. Nevertheless, Catholic Charities increased its funding to many recipients, including funds for some worthwhile programmes noted here.

In the Fall, the Youth in Transition Program, established by seven separate social service organizations, under the leadership of Catholic Charities and Covenant House, was launched, thereby offering much-needed services to young people, sixteen and older, who were leaving the child welfare system.

Camp Ozanam, capably managed by St Vincent de Paul flourished, providing a week-long summer camp holiday for 580 boys (300 the previous year), ages 7 to 12, that they would not have enjoyed otherwise.

A grant enabled Catholic Community Services of York Region and Rose of Sharon to establish jointly a service delivery site in Vaughan. Four community service organizations have now committed both staff and funding to deliver a broader range of services in York.

Catholic Charities also admitted three new associate member agencies: Covenant House, Birthright and Mater Dei.

Thanks to the dedication of Archbishop Thomas Collins as well as our Executive Director Michael Fullan, Staff and Board, and generous donors to ShareLife, through the grace of God, we will continue to strive to do all we can to serve the most needy and most vulnerable of our society.

Larry Murray, President of Catholic Charities

ROSE OF DURHAM Making a Fresh Start

"Six Christmases ago, my wife and I owned and operated a small business in Whitby, and things were going reasonably well," says a resident of Oshawa that has been hard hit by the downturn in the auto industry. "After that, my business took a turn for the worse. As I was debating personal bankruptcy, my 15-year old daughter told us of her pregnancy. We did not have the resources to help ourselves, let alone to help her."

His daughter spoke with her guidance counsellor at school and was pointed toward the Rose of Durham, a Catholic Charities' member agency that works with young parents in Durham Region, providing supportive programs to help them build a better future for themselves and for their children.

When his daughter first arrived at the Rose, she was scared, not only for her present situation but also for the future. The counselling she received gave her the resolve to finish high school and get her diploma...and start a new life with her beautiful baby. Now the mother of two rambunctious toddlers, she is also a supervisor where she works.

SILENT VOICE CANADA A Very Happy Camper

"Thank you all at Silent Voice for finding a one-on-one worker for Ryan and for the team effort, care and enthusiasm," wrote the mother of her deaf son. She said it was his first year. "It was incredible. He came home happy and full of life."

She was speaking about the Sign Language Summer Program, a six-week day camp for children in an American Sign Language (ASL) environment, which is run by Silent Voice, a Catholic Charities member agency.

ASL is a complete, complex language that uses signing with the hands, facial expressions and body postures. It is the first language for most deaf persons in North America.

At the Silent Voice summer program, Ryan was happy and having fun with other kids who shared the same way of life and communicated in the same language. "It was so wonderful for him to have that chance at a good and happy summer, filled with activities and events and other kids! I can't say thanks enough about Silent Voice... and I hope to see you next year."



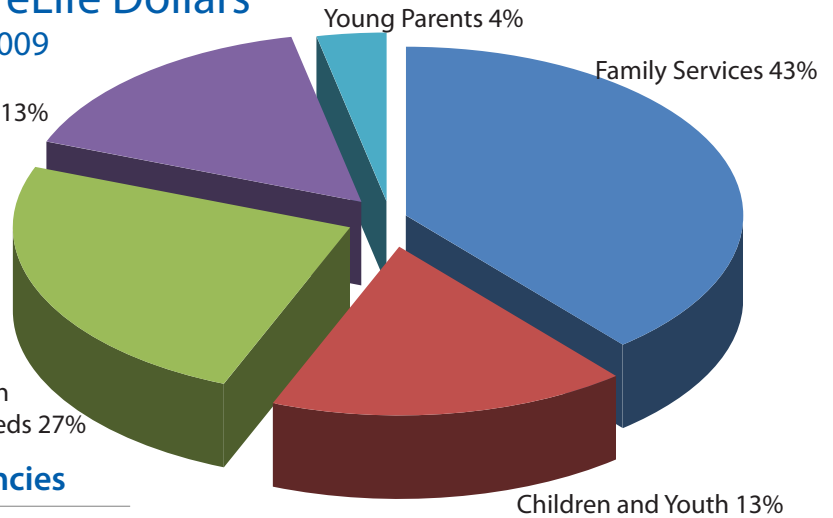
How Catholic Charities Uses ShareLife Dollars

Types of Services Provided in 2009

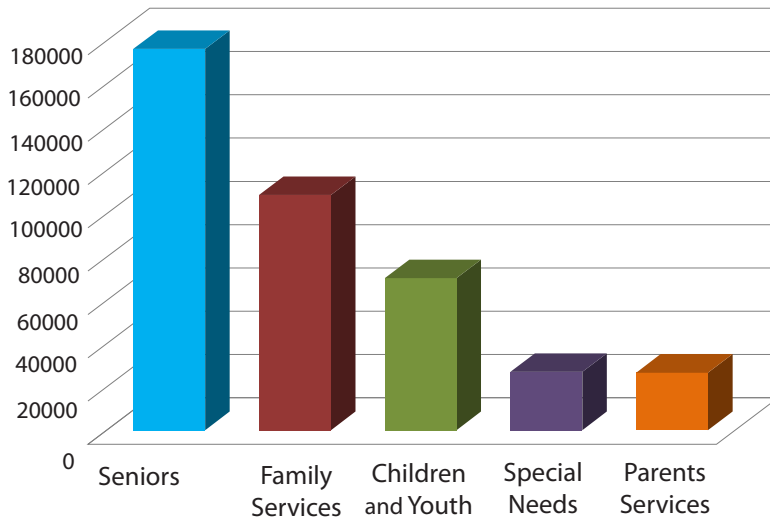


Seniors 13%

People with Special Needs 27%



Volunteer Hours 2009 / Member Agencies



More than 3,100 volunteer hours were contributed by Board and Committee members of Catholic Charities!

ST. MICHAEL'S HOMES /
MATT TALBOT HOUSES

Leaving the rollercoaster ride

"Ronald" comes from a family of driven business people; several are millionaires. He has had several successful careers in his past until the depressive side of his manic personality got the better of him and he drank his success away.

Until recently, Ron was on a "rollercoaster ride" which involved manic peaks to drunken valleys. He even resorted to drinking mouthwash. His behaviour became so unhealthy that he was soon hallucinating and feeling paranoid.

Then, Ron came to St. Michael's Homes / Matt Talbot Houses, a Catholic Charities' member agency. Matt Talbot staff worked with Ron after each relapse. He was always dutifully cooperative. Several months after receiving a fresh diagnosis and new medication, Ron's life began to improve.

After pushing to get disability benefits to cover the cost of attending an English as a second language (ESL) instructor's course, Ron graduated from the course and sees this as a new career. He has already been volunteering for more than a year to teach ESL to new immigrants.

CONVENANT HOUSE

Youth in Transition

Moving from an uncertain past to a more secure future

Troubled youth who need extra support to move to adulthood can find new help through a pilot program delivered by Covenant House in collaboration with other Catholic youth-serving agencies.

The innovative Youth in Transition (YIT) program provides more one-on-one support, adapted for and aimed at helping young people achieve greater success.

"We've recognized that some youth, with their many challenges, require more individualized attention to reach their goals and maintain their success," explains Carol Howes, Covenant House program director. "This program allows us to better support these youth."

Rather than connecting youth to a program, staff connect **with** youth. This non-traditional service is expected to be more effective for youth who have difficulty following through on plans and appointments.

It will help others who may be unable to maintain stable housing, employment or school. A research component has been built in to measure the program's effectiveness and success.



Catholic Charities Member Agencies

How you can contact member agencies of Catholic Charities

COMMUNITY / FAMILY SERVICES

Catholic Community Services of York Region
21 Dunlop Street, Richmond Hill, ON L4C 2M6
T 905-770-7040 F 905-770-7064
T/F 1-800-263-2075
E ccsyr@ccsy.org W www.ccsyr.org

Catholic Crosscultural Services
55 Town Centre Court, #401
Scarborough, ON M1P 4X4
T 416-644-0816 F 416-644-0819
W www.cathcrosscultural.org

Catholic Family Services of Durham
115 Simcoe Street South, Oshawa, ON L1H 4G7
T 905-725-3513 F 905-725-8377
T/F 1-877-282-8932
E info@cfsdurham.com W www.cfsdurham.com

Catholic Family Services Peel-Dufferin
10 Gillingham Drive, Unit 201
Brampton, ON L6X 5A5
T 905-450-1608 T 905-897-1644
F 905-450-8902
E info@cfspd.com W www.cfspd.com

Catholic Family Services of Simcoe County
20 Bell Farm Road, Unit # 5, Barrie, ON L4M 6E4
T 705-726-2503 F 705-726-2570
T/F 1-800-726-2503
E cflc@bellnet.ca W www.catholicfamilylife.ca

Catholic Family Services of Toronto
1155 Yonge Street, 2nd Floor
Toronto, ON M4T 1W2
T 416-921-1163 F 416-921-1579
E info@cfsofto.org W www.cfsofto.org

Marguerite Bourgeois Family Centre / FertilityCare Programme
688 Coxwell Avenue, #100, Toronto, ON M4C 3B7
T 416-465-2868 F 416-465-3538
E info@fertilitycare.ca W www.fertilitycare.ca

Natural Family Planning Association
3050 Yonge Street, Suite # 205
Toronto, ON M4N 2K4
T 416-481-5465
E toronto@naturalfamilyplanning.ca
W www.naturalfamilyplanning.ca/toronto

SENIORS

Les Centres d'Accueil Héritage
33 Hahn Place, #104, Toronto, ON M5A 4G2
T 416-365-3350 F 416-365-1533
E info@caheritage.org W www.caheritage.org

Loyola Arrupe Centre for Seniors
1709 Bloor Street West, Toronto, ON M6P 4E5
T 416-766-7977 F 416-766-9258
W www.loyolaarupe.com

Providence Healthcare
3276 St. Clair Avenue E., Toronto, ON M1L 1W1
T 416-285-3666 F 416-285-3759
E info@providence.on.ca W www.providence.on.ca

Society of Sharing
10 St. Mary Street, #607, Toronto, ON M4Y 1P9
T 416-413-0380 F 416-413-4814
E info@societyofsharing.org
W www.societyofsharing.org

PEOPLE WITH SPECIAL NEEDS

Carmelina's Home - Mater Dei ±
25 Westwynd Crt., Toronto, ON M9R 2M1
T/F 416-242-4161
E carmelinashome@sympatico.ca
W www.carmelinashome.com

Mary Centre
530 Wilson Avenue, # 210 Toronto, ON M3H 5Y9
T 416-630-5533 F 416-630-5702
E dconforti@marycentre.com
W www.marycentre.com

Our Place Community of Hope Centre
2A Elm Street, Toronto, ON M5G 1G7
T 416-598-2919 F 416-598-8912
E info@ourplacecommunityofhope.com
W www.ourplacecommunityofhope.com

Saint Elizabeth Health Care
90 Allstate Pkwy, Suite # 300, Markham, ON L3R 6H3
T 905-940-9655 F 905-940-9934
E communications@saintelizabeth.com
W www.saintelizabeth.com

St. Bernadette's Family Resource Centre
128 Ewart Ave, Toronto, Ontario M6M 1M9
T 416-654-9810 F 416-781-1632
E stbernadettesfrc@rogers.com
W www.stbernadettesfrc.org

St. Michael's Homes / Matt Talbot Houses
262 Gerrard Street East, Toronto, ON M5A 2G2
T 416-926-8267 F 416-926-8775
E sistersusandavy@bellnet.ca
W www.stmichaelshomes.org

Silent Voice Canada
50 St. Clair Ave. E., Suite 300, Toronto, ON M4T 1M9
T 416-463-1104 F 416-778-1876
TTY 416-463-3928
E silent.voice@silentvoice.ca W www.silentvoice.ca

YOUNG PARENTS

Birthright International ±
777 Coxwell Avenue, Toronto, ON M4C 3C6
T 416-469-1111
E info@birthright.org W www.birthright.org

Rosalie Hall
3020 Lawrence Avenue East, Toronto, ON M1P 2T7
T 416-438-6880 F 416-438-2457
E info@rosaliehall.com W www.rosaliehall.com

Rose of Durham
200 Bond Street West, Oshawa, ON L1J 2L7
T 905-432-3622 F 905-432-3974
E roseofdurham@roseofdurham.com
W www.roseofdurham.com

Rose of Sharon
361 Eagle Street, Newmarket, ON L3Y 1K5
T 905-853-5514 F 905-853-5949
E information@therose.ca W www.therose.ca

Vita Centre
47 Queen Street South, Mississauga, ON L5M 1K5
T 905-858-0329 F 905-858-4199
E info@vitamanor.org W www.vitamanor.org

CHILDREN AND YOUTH

Catholic Children's Aid Society of Toronto
26 Maitland Street, Toronto, ON M4Y 1C6
T 416-395-1500 F 416-395-0581
E pr@ccas.toronto.on.ca W www.ccas.toronto.on.ca

Catholic Settlement House Day Nursery
131 McCaul Street, Toronto, ON M5T 1W3
T 416-977-0254 F 416-977-8053
E cshdn@on.aibn.com

Covenant House Toronto ±
20 Gerrard St. E., Toronto, ON M5B 2P3
T 416-598-4898 F 416-204-7030
T-F 1-800-435-7308
E cino@covenanthouse.on.ca
W www.covenanthouse.ca

Sancta Maria House
102 Bernard Avenue, Toronto, ON M5R 1R9
T 416-925-7333 F 416-923-2541
E pat.cooper@bellnet.ca

Camp Ozanam ♦
Society of St. Vincent de Paul
Toronto Central Council
240 Church Street, Toronto, ON M5B 1Z2
T 416-364-5577 F 416-364-2055

±CATHOLIC CHARITIES ASSOCIATE MEMBER
♦ FUNDED BY CATHOLIC CHARITIES